

LUMEGEN WARRANTY

RESIDENTIAL

(A-15, A-19, A-21, Candelabra, Filament, BR, MR, PAR,
Flush Mount Fixtures, Recessed Retrofit Downlights)

If LumeGen Residential LED products (as listed above) fail to operate within 3 years (based on 6 hours per day / 7 days per week of normal consumer use) from date of purchase when used as directed, contact LumeGen's Customer Service Department to set up return. Failure to follow the procedure as provided by the Customer Service Department will void this warranty.

We will send you a replacement(s) or equivalent LumeGen option for the original purchase price. If an identical replacement is not available, LumeGen reserves the right, at its sole discretion, to replace the defective product with a different product. Replacement or refund is LumeGen's sole warranty obligation. Incidental and consequential damages are excluded. This warranty is extended only to the original purchaser of the product from LumeGen. This warranty does not cover any third-party products or devices used in conjunction with the product purchased. Labor cost is not covered under warranty. This warranty covers products purchased in, and used within, the United States or Canada. No agent, distributor, or dealer is authorized to change, modify, or extend the terms of this Limited Warranty on behalf of LumeGen. For warranty or other questions please call 877-734-2458.

COMMERCIAL

(LED Tubes, Flat Panels, Troffers, Linear Fixtures, Corn Cob Retrofit Bulbs,
High Bays, Wall Packs, Flood Lights, Canopy Lights, Area Lighting)

If LumeGen Commercial LED products (as listed above) fail to operate within 5 years (based on 12 hours per day / 7 days per week of normal commercial use) from date of purchase when used as directed, contact LumeGen's Customer Service Department to set up return. Failure to follow the procedure as provided by the Customer Service Department will void this warranty.

We will send you a replacement(s) or equivalent LumeGen option for the original purchase price. If an identical replacement is not available, LumeGen reserves the right, at its sole discretion, to replace the defective product with a different product. Replacement or refund is LumeGen's sole warranty obligation. Incidental and consequential damages are excluded. This warranty is extended only to the original purchaser of the product from LumeGen. This warranty does not cover any third-party products or devices used in conjunction with the product purchased. Labor cost is not covered under warranty. This warranty covers products purchased in, and used within, the United States or Canada. No agent, distributor, or dealer is authorized to change, modify, or extend the terms of this Limited Warranty on behalf of LumeGen. For warranty or other questions please call 877-734-2458 or email ledsales@onlinestores.com.

CUSTOMER SERVICE DEPARTMENT: 877-734-2458 • ledsales@onlinestores.com